

# ENDOCRINOLOGY ASSOCIATES, INC.

3501 Colonial Green Circle

Roanoke, Virginia 24018

Phone (540) 344-3276      Fax (540) 342-4399

Enclosed you will find the registration forms for your completion. This information is very detailed and will assist your doctor with your care. Please complete every section and mail or fax it to our office prior to your visit. Receiving this information prior to your visit will lessen the time of your appointment. All of this information must be entered into our electronic medical records before the doctor sees you.

If you do not have insurance coverage, you will be required to pay \$100.00 at the time of service. A statement will be mailed to you for the remaining balance. If you cannot pay at the time of your appointment, we will reschedule to better suite your financial needs.

Thank you,

Manager

# ENDOCRINOLOGY ASSOCIATES, INC.

Carl H. Bivens, M.D., F.A.C.P., F.A.C.E.  
Michael H. Koch, M.D., F.A.C.E.  
Omer Tarar, M.D.

D. James Bailey, III, M.D., F.A.C.E.  
James R. Mulinda, M.D., F.A.C.P., F.A.C.E.  
Erin J. Myers PA-C  
Lori A. Foster FNP

Dear Patient,

You have been scheduled for the following appointment:

<b>Patient Name</b>	
<b>Doctor Name</b>	
<b>Appointment Date</b>	
<b>Appointment Time</b>	

Enclosed you will find your patient history sheets, as well as your personal data sheet. Please complete these items and bring them to your scheduled appointment.

Please allow two hours for your appointment. If you cannot keep your appointment, please notify the office as soon as possible. There will be an office charge for appointments not kept without prior notice of cancellation.

Please make sure the following are completed before arriving at your appointment:

1. New patient information has been completed.
2. Bring a photo ID or alternate form of identification to the office on your appointment date. Alternate forms of identification include a Social Security card, birth certificate, passport, or school ID. Other forms may be accepted at the discretion of Endocrinology Associates, Inc.
3. Check with your insurance to make sure you understand what your co-pay will be to see a specialist, as well as to see if our doctor is a provider in your insurance network.
4. Check with your primary care doctor for a referral if needed. Bring your insurance card(s).
5. Bring a completed medication list and blood glucose records to your appointment.
6. Bring medical records from previous doctor(s) or make sure they have been sent.

If these requirements are not met, we may be required to reschedule your appointment.

As a courtesy to you, our office files directly to your insurance carrier(s). This, however, does not relieve you from the financial responsibility of your medical bill. You will be expected to pay your co-pay before you leave the office at each visit. We will be unable to schedule any return appointments until your co-pay has been received. If you do not have insurance, please understand that you will be expected to pay at least \$100.00 at the time of your visit. Should you have any questions, please contact our office.

# ENDOCRINOLOGY ASSOCIATES, INC.

PATIENT NAME: \_\_\_\_\_ MAIDEN: \_\_\_\_\_ SEX: \_\_\_\_\_  
FIRST MIDDLE LAST IF APPLICABLE M/F

ADDRESS: \_\_\_\_\_  
STREET/ROUTE#/P.O. APT.# CITY STATE ZIP CODE

HOME PHONE: (\_\_\_\_) \_\_\_\_\_ WORK/CELL: (\_\_\_\_) \_\_\_\_\_ FAX: \_\_\_\_\_

DOB: \_\_\_\_\_ AGE: \_\_\_\_\_ STUDENT ? \_\_\_\_\_ MARITAL STATUS: \_\_\_\_\_ E-MAIL: \_\_\_\_\_

SSN: \_\_\_\_\_ PATIENT'S EMPLOYER: \_\_\_\_\_

SPOUSE NAME: \_\_\_\_\_ SPOUSE DOB: \_\_\_\_\_ SPOUSE SSN#: \_\_\_\_\_

SPOUSE EMPLOYER \_\_\_\_\_ WORK/CELL PHONE: \_\_\_\_\_

## COMPLETE THIS SECTION IF PATIENT IS A MINOR:

FATHER'S NAME: \_\_\_\_\_ MOTHER'S NAME: \_\_\_\_\_

FATHER'S SSN#: \_\_\_\_\_ MOTHER'S SSN#: \_\_\_\_\_

FATHER'S EMPLOYER: \_\_\_\_\_ MOTHER'S EMPLOYER: \_\_\_\_\_

PERSON RESPONSIBLE FOR PAYMENT: \_\_\_\_\_ SSN: \_\_\_\_\_ DOB: \_\_\_\_\_

ADDRESS \_\_\_\_\_ RELATIONSHIP TO PATIENT: \_\_\_\_\_

STREET/ROUTE#/PO BOX APT# CITY STATE ZIP CODE

## EMERGENCY CONTACT INFORMATION:

NAME: \_\_\_\_\_ PHONE#: (\_\_\_\_) \_\_\_\_\_ RELATIONSHIP TO PATIENT: \_\_\_\_\_

NAME: \_\_\_\_\_ PHONE#: (\_\_\_\_) \_\_\_\_\_ RELATIONSHIP TO PATIENT: \_\_\_\_\_

REFERRING PHYSICIAN: \_\_\_\_\_ PHONE: (\_\_\_\_) \_\_\_\_\_

PRIMARY CARE PHYSICIAN: \_\_\_\_\_ PHONE: (\_\_\_\_) \_\_\_\_\_

## PLEASE PROVIDE ALL REQUESTED INSURANCE INFORMATION

Primary Insurance Company: \_\_\_\_\_

Policyholder Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Identification #: \_\_\_\_\_ Group # \_\_\_\_\_

Insurance Company Address: \_\_\_\_\_ Phone(\_\_\_\_) \_\_\_\_\_

Secondary Insurance Company: \_\_\_\_\_

Policyholder Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Identification #: \_\_\_\_\_ Group # \_\_\_\_\_

Insurance Company Address: \_\_\_\_\_ Phone(\_\_\_\_) \_\_\_\_\_

Tertiary Insurance Company: \_\_\_\_\_

Policyholder Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Identification #: \_\_\_\_\_ Group # \_\_\_\_\_

Insurance Company Address: \_\_\_\_\_ Phone(\_\_\_\_) \_\_\_\_\_

**CONSENT FORM**  
**(For Use and Disclosure of Protected Health Information for Treatment, Payment,  
or Healthcare Operations)**

I understand that as part of my healthcare Endocrinology Associates, Inc. originates and maintains health records describing my health history, symptoms, examination and test results, diagnosis, treatment, and any plans for future care and treatment. I also understand this information serves as:

- A basis for planning my care and treatment
- A means of communication among the many health professionals who contribute to my care
- A source of information for applying my diagnosis and surgical information to my bill
- A means by which a third party payer can verify that services billed were actually provided
- And a tool for routine healthcare operations such as assessing quality and reviewing the competence of healthcare professionals.

I understand and have been provided with a **Notice of Information Practices** that provides a more complete description of information uses and disclosures. I understand that I have the right to review the notice prior to signing this consent. I understand the practice reserves the right to change their notice and practices, and, prior to implementation, will mail a copy of any revised notice to the address that I have provided if there is a need to use or disclose any protected health information. I also understand that I have the right to restrict as to how my health information may be used or disclosed to carry out treatment, payment or healthcare operations and that the Practice is not required to agree to the restrictions requested, other than the exception noted in the **Notice of Information Practices**. I understand that I may revoke this consent in writing, except to the extent that the Practice has already taken action in reliance thereon. Any patient, guardian, or personal representative has the right to receive confidential communications of protected health information by alternative means or at alternative locations. Such request must be in writing and the practice must accommodate reasonable request.

With this consent, Endocrinology Associates, Inc. may call my home or other designated location and leave a message on voicemail or in person in reference to any items that assist the practice in carrying out TPO, such as appointment reminders, insurance items, and any call pertaining to my clinical care, including laboratory results, among others.

With this consent, Endocrinology Associates, Inc. may mail to my home or other designated location any items that assist the Practice in carrying out TPO, such as appointment reminders and other correspondence as long as they are marked Personal and Confidential.

With this consent, Endocrinology Associates, Inc. may e-mail to me appointment reminders and patient statements. I have the right to request that Endocrinology Associates, Inc. restrict how it uses or discloses my PHI to carry out TPO. However, the Practice is not required to agree to my requested restrictions except for a request for a restriction on a disclosure to a health plan where services have been paid in full, out-of-pocket, but if it does, it is bound by this agreement.

By signing this form, I am consenting for Endocrinology Associates, Inc. to use and disclose my PHI to carry out my TPO.

I may revoke my consent in writing except to the extent that the Practice has already made disclosures in reliance upon my prior consent. **If I do not sign this consent, Endocrinology Associates, Inc. may decline to provide treatment to me.**

Print Patient Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Signature of Patient or Legal Guardian: \_\_\_\_\_

Date: \_\_\_\_\_

**Endocrinology Associates, Inc.**  
**3501 Colonial Green Circle**  
**Roanoke, VA 24018**  
**Phone: (540) 344-3276 Fax: (540) 342-7028**

This notice describes how information about you may be used and disclosed and how you can gain access to this information. Please review it carefully.

---

NOTICE OF INFORMATION PRACTICES

1. Endocrinology Associates, Inc. may use and disclose protected health information for treatment, payment and healthcare operations. Treatment examples include, but are not limited to, referrals to other providers for treatment. Payment examples include, but are not limited to, insurance companies for claims including coordination of benefits with other insurers; collection agencies. Healthcare operations include, but are not limited to, internal quality control and assurance including auditing of records.
2. Endocrinology Associates is permitted or required to use or disclose protected health information without the individual's written consent or authorization in certain circumstances. Two examples of such are for public health uses or court orders.
3. An authorization from the patient is required for uses or disclosures for marketing purposes and for any disclosure constituting the sale of protected health information. No other use or disclosure of a patient's protected health information will be made without the individual's written authorization. Such authorization may be revoked at any time. Revocation must be written.
4. Patients have the right to opt out of any communication involving fundraising. In the event of a breach of unsecured protected health information, a notification will be provided.
5. Endocrinology Associates will abide by the terms of the notice currently in effect at the time of the disclosure.
6. Endocrinology Associates reserves the right to change the terms of its notice and to make new notice provisions effective for all protected health information that it maintains. Endocrinology Associates will provide each patient with a copy of any revisions of its Notice of Information Practices at the time of their next visit, or at their last known address if there is a need to use or disclose any protected health information of the patient. Copies may also be obtained at any time at our office.
7. Any patient, guardian or personal representative has the right to object to the use of their health information for directory purposes.
8. Any patient, guardian or personal representative has the right to inspect and obtain their medical record.
9. Any patient, guardian or personal representative has the right to request amendments be made to their medical record.
10. Any patient, guardian or personal representative has the right to request a six-year accounting of all disclosures of their medical record. The history will be provided within 60 days of the request and a reasonable charge may be assessed for any copies after the first requested in a 12-month period.
11. Any patient, guardian or personal representative has the right to request restrictions as to how their health information may be used or disclosed to carry out treatment, payment or healthcare operations. The Practice is not required to agree to the restrictions requested except for a request for a restriction on a disclosure to a health plan where services have been paid in full, out-of-pocket; but if the Practice does agree, the Practice must abide by those restrictions.
12. Any person/patient may file a complaint to the Practice and to the Secretary of Health and Human Services if they believe their privacy rights have been violated. To file a complaint with the practice, please contact the Privacy Officer at the address and/or phone number listed above. All complaints will be addressed, and the results will be reported to the Private Officer.
13. It is the policy of Endocrinology Associates that no retaliatory action will be made against any individual who submits or conveys a complaint of suspected or actual non-compliance of the privacy standards.

Effective date: \_\_\_\_\_ Name of Patient: \_\_\_\_\_

Signature of Patient or Legal Guardian: \_\_\_\_\_ Date: \_\_\_\_\_

# ENDOCRINOLOGY ASSOCIATES, INC.

## DEEMED CONSENT TO HIV BLOOD TESTING

Should a healthcare worker be exposed to my blood/body fluid in a way that would allow transmissions of infection due to blood-borne disease (i.e. HIV, Hepatitis B) or other communicable disease, then I understand, according to Virginia State Law, that for the safety, health, and possible treatment of that person(s), samples of my blood or body fluid may be tested for evidence of infection. I also understand that healthcare workers, including physicians, are obligated to submit to a blood test for certain infectious disease (i.e. HIV, HBV) if I am inadvertently exposed to their body fluids during the course of examination.

### I HAVE READ AND UNDERSTAND THE ABOVE STATEMENT:

\_\_\_\_\_  
Patient/Patient Representative Signature

\_\_\_\_\_  
Date

## CONSENT FOR PAYMENT AND BILLING

Our office strives to provide quality medical care for all our patients. Your insurance company may not make payments for certain "non-covered" medical services that you receive from our physicians. We think the decision on what is medically necessary should be between you and your physician. We are requesting that you sign this form as your Agreement to be financially responsible for payment of your bill, regardless of insurance company reimbursement.

\_\_\_\_\_  
Patient/Patient Representative Signature

\_\_\_\_\_  
Date

I hereby authorize **Endocrinology Associates, Inc.** to furnish information to insurance carriers concerning my illness and treatment. I hereby assign to the physician all payments for medical services rendered to my dependents or myself. I understand that I am responsible for any amount not covered by insurance.

\_\_\_\_\_  
Patient/Patient Representative Signature

\_\_\_\_\_  
Date

## MEDICARE LIFETIME FORM

Patient Name: \_\_\_\_\_

Medicare #: \_\_\_\_\_

I request that payment under the Medicare Insurance Program be made to Dr. \_\_\_\_\_ for any services furnished by this physician/provider. I authorize any holder of medical information about me to release to the Healthcare Financing Administration and its agents any information needed to determine those benefits or the benefits payable to related services.

\_\_\_\_\_  
Beneficiary/Beneficiary Representative Signature

\_\_\_\_\_  
Date

# ENDOCRINOLOGY ASSOCIATES, INC.

## Your Medical Records and Your Rights to Privacy

HIPAA stands for the Health Insurance Portability and Accountability Act. This act, implemented by the Department of Health and Human Services, provides important rights and protection for you as a patient. Under Federal guidelines, this act went into effect on April 14, 2003.

As a patient, the release of your medical information is limited to those parties directly involved in your care or the payment of your care. If you would like a copy of your rights as a patient under HIPAA, they are available in our office for your use. In order to provide your treatment coordination, conduct payment reimbursement, and perform activities related to our practice's business and administrative duties, you will need to sign a consent to disclose your Protected Health Information for the purposes of treatment, payment, and healthcare operations. This consent will cover information disclosure to medical providers, pharmacists, opticians, insurance companies, and hospitals

We request that you list friends or relatives that have permission to access your health information if they were to call our practice on your behalf. These individuals will also be allowed to authorize your treatment at office visits. ***By law, we are unable to disclose any part of your health information or account information with any individual unless their name appears on the following list. You have the right to change or modify this list at any time.***

Name	Relationship
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

\_\_\_\_\_  
Patient/Patient Representative Signature

\_\_\_\_\_  
Date

### Consent for Treatment and Disclosure

I understand that as part of my healthcare, **Endocrinology Associates, Inc.** originates and maintains health records describing my health history, symptoms, examination/test results, diagnosis, treatment, and any plans for future care and treatment, as well as any pertinent information regarding my care. I understand that this information serves as the following:

- A basis for planning my care and treatment
- A means of communication among the many healthcare professionals who contribute to my care
- A source of information for applying my diagnosis and treatment information to my bill
- A means by which a third-party payer can verify that services billed were actually provided for
- A tool for routine healthcare operations such as assessing quality and reviewing the competence of healthcare professionals.

I understand that the full Consent for Disclosure and Information Practices is available to me if I request a copy from the practice. I understand that if I wish, I may review the Consent for Disclosure and Information Practices before signing this consent. I understand that **Endocrinology Associates, Inc.** reserves the right to change their notice and practices. I also understand, as the patient, that I reserve the right to restrict how my health information may be used or disclosed to carry out treatment, payment, or healthcare operations, and that the practice is not required to agree to these requested restrictions. I understand that if I refuse to sign this consent, **Endocrinology Associates, Inc.** may decline to provide me with treatment.

\_\_\_\_\_  
Patient/Patient Representative Signature

\_\_\_\_\_  
Date

**Endocrinology Associates, Inc.**  
**3501 Colonial Green Circle, Roanoke VA 24018**  
**Phone (540) 344-3276 Fax (540) 342-4055**

Carl H. Bivens, M.D., F.A.C.P., F.A.C.E.  
 Michael H. Koch, M.D., F.A.C.E.  
 Omer Tara, M.D.

D. James Bailey, III, M.D., F.A.C.E.  
 James R. Mulinda, M.D., F.A.C.P., F.A.C.E.  
 Erin J. Myers PA-C  
 Lori A. Foster FNP

**Health History**

Name: \_\_\_\_\_ Age: \_\_\_\_\_  
 Date of Birth: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Referring Physician: \_\_\_\_\_ Family Physician: \_\_\_\_\_

**Check if you have had any of the following, include dates if possible**

**PAST ILLNESSES**

<input type="radio"/> Cholesterol/ Lipids	<input type="radio"/> Cancer (type: _____)	<input type="radio"/> Pancreatitis
<input type="radio"/> High Blood Pressure	<input type="radio"/> Diabetes	<input type="radio"/> Bronchitis/Emphysema
<input type="radio"/> Kidney Trouble	<input type="radio"/> Heart Disease	<input type="radio"/> Osteoporosis/Bone Loss
<input type="radio"/> Kidney	<input type="radio"/> Heart Attack	<input type="radio"/> Ulcer
<input type="radio"/> Stroke	<input type="radio"/> Heart Failure	<input type="radio"/> Liver Disease
<input type="radio"/> Thyroid Disease	<input type="radio"/> Depression	<input type="radio"/> Yellow Jaundice
<input type="radio"/> Foot Ulcer	<input type="radio"/> Anxiety	<input type="radio"/> <b>OTHER:</b>
<input type="radio"/> Hip or Spine Fracture	<input type="radio"/> Female Trouble	
<input type="radio"/> Mental Disorders	<input type="radio"/> Eye Disease	

**OPERATIONS**

<input type="radio"/> Appendectomy/ Gallbladder	<input type="radio"/> Thyroid surgery or Biopsy
<input type="radio"/> Artery: Carotid and/or Aorta and/or Legs	<input type="radio"/> Injuries/Fractures
<input type="radio"/> Hip Surgery	<input type="radio"/> <b>OTHER:</b>
<input type="radio"/> Hysterectomy or Ovary	
<input type="radio"/> Pituitary or Adrenal	
<input type="radio"/> Tubes Tied	
<input type="radio"/> Amputations	

**CHILDREN:** Number: \_\_\_\_\_ Sexes: \_\_\_\_\_ Ages: \_\_\_\_\_ Birth Weights: \_\_\_\_\_  
 Total Number of Pregnancies: \_\_\_\_\_ Miscarriages or Abortions: \_\_\_\_\_

**SPECIAL STUDIES:**  Chest X-Ray  DEXA  MRI  CT scan  Ultrasound  Thyroid Scan  
 EKG  Glucose Tolerance

**PERSONAL/SOCIAL HISTORY:** Married: \_\_\_\_\_ (if yes how long) \_\_\_\_\_ Spouse's Age: \_\_\_\_\_ Spouse's Health: \_\_\_\_\_  
 # Of Marriages: \_\_\_\_\_ Widow(er) \_\_\_\_\_ (if yes how long) \_\_\_\_\_  
 Alcohol \_\_\_\_\_ (amount) \_\_\_\_\_ Tobacco \_\_\_\_\_ (packs/day) \_\_\_\_\_ how long have you smoked: \_\_\_\_\_  
 Exercise: \_\_\_\_\_ how much and what kind: \_\_\_\_\_  
 Education: \_\_\_\_\_ Occupation: \_\_\_\_\_  
 Veteran: \_\_\_\_\_ Number of family at home: \_\_\_\_\_



## Family History

	Living	Deceased	Age(s)	Current Health Condition/ or Cause of Death
Father				
Mother				
Sisters (#)				
Brothers (#)				

Has any family member had any of the following? (Please check and specify which relative)

- |   |  |
|---|--|
| <input type="radio"/> Diabetes _____            | <input type="radio"/> Thyroid Disease _____  |
| <input type="radio"/> High Blood Pressure _____ | <input type="radio"/> Obesity _____          |
| <input type="radio"/> Kidney Stones _____       | <input type="radio"/> Other Tendencies _____ |

## Review of Systems

**Main problem today:**

---

### Endocrine Review of Symptoms:

**Do you have any of the present problems or change in symptoms? If so, check all that apply.**

- |   |  |
|---|--|
| <input type="radio"/> Loss of strength<br><input type="radio"/> Weight over last year: Up ____ Down ____<br><input type="radio"/> Appetite<br><input type="radio"/> Sleeping<br><input type="radio"/> Depression or Nervousness<br><input type="radio"/> Headaches<br><input type="radio"/> Vision<br><input type="radio"/> Shoe Size _____<br><input type="radio"/> Breast discharge<br><input type="radio"/> Room temperature preference _____<br><input type="radio"/> Bowel movement frequency _____<br><input type="radio"/> Goiter<br><input type="radio"/> Heart pounding<br><input type="radio"/> Childhood radiation treatment<br><input type="radio"/> Unusual thirst | <input type="radio"/> Hair loss<br><input type="radio"/> Change in skin tone<br><input type="radio"/> Bone pain<br><input type="radio"/> Joint pain<br><input type="radio"/> Itching<br><input type="radio"/> Shaky, sweaty spells<br><input type="radio"/> Acne<br><input type="radio"/> Tanning<br><input type="radio"/> Salt craving<br><input type="radio"/> Night time voiding<br><input type="radio"/> Sexual drive<br><input type="radio"/> Age when period started ____ ended ____<br><input type="radio"/> Last period<br><input type="radio"/> Contraception |
|---|--|

### General Review of Symptoms:

**Do you have any of the present problems or change in symptoms? If so, check all that apply.**

- |  |  |
|--|--|
| <input type="radio"/> Hearing Loss<br><input type="radio"/> Chest pain<br><input type="radio"/> Shortness of breath<br><input type="radio"/> Number of pillows used _____<br><input type="radio"/> Cough<br><input type="radio"/> Abdominal pain<br><input type="radio"/> Vomiting | <input type="radio"/> Sore throat<br><input type="radio"/> Dark or black stools<br><input type="radio"/> Gas<br><input type="radio"/> Heartburn<br><input type="radio"/> Bleeding tendency<br><input type="radio"/> Vaginal discharge<br><input type="radio"/> Other _____ |
|--|--|



# ENDOCRINOLOGY ASSOCIATES, INC.

3501 Colonial Green Circle • Roanoke, VA 24018

Phone (540) 344-3276 Fax (540) 342-4399



## **FROM INTERSTATE 81:**

- Take exit 143 to merging I-581/US-220 S toward Roanoke
- Take the Colonial Ave Exit
- Use the left 2 lanes to turn left onto State Rte 720/Colonial Ave
- Turn right onto Colonial Green Cir
- Turn left at the first cross section to make a “U-Turn”
- Entrance will be on the right.

## **FROM US-220 North (Rocky Mt., Martinsville)**

- Take US-220 N towards Roanoke
- Take the VA-419 N/US-220 BUS/Franklin Rd ramp to Salem
- Use the left 2 lanes to turn left onto US-220 BUS S/VA-419 N/Franklin Rd SW (signs for Salem/Va Medical Center)
- Turn right onto Ogden Road (passing by Panera Bread on the right)
- Turn right onto State Rte 720 at the stop light (this is the end of Ogden Rd)
- Turn left onto Colonial Green Cir
- Turn left at the first cross section to make a “U-Turn”
- Entrance will be on the right.